

SERVICES PROVIDED

Gándara Center's Intensive Care Coordination focuses on developing skills and natural community supports to reduce crises and the need for hospitalization.

Call us today!

Holyoke: 413-846-0445

*Services in English,
Spanish + Nepali*

Worcester: 508-762-1331

Services in Spanish



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CONTACT US

Gándara Center Intensive Care Coordination (ICC) Services

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Gándara Center
Culturally Sensitive Care



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INTENSIVE CARE COORDINATION (ICC) SERVICES

Specializing in the needs of the Hispanic Community and providing structured, one-to-one strength-based relationships in order to help families achieve their goals.

ABOUT US

Specializing in the needs of the Hispanic Community, Gándara Center's **Intensive Care Coordination (ICC)** team is comprised of a **Care Coordinator** and a **Family Partner**. The assigned team will work with you and your family to help you achieve your goals.

In addition to in-person visits, we also provide Telehealth services via video chat, which are safe, confidential and within the comfort of your own home.

ICC provides many supports for children who are experiencing emotional and behavioral challenges despite having multiple services.



HOW WE CAN HELP

The ICC Team will:

- Work with you to create a plan and achieve your goals
- Support with needs; such as community resources, school supports, and more
- Make sure services and support are delivered
- Make sure all of your services and supports work together for you and your child



ADMISSION CRITERIA

- Youth is under 21 years of age
- Have permission from a legal guardian
- Enrolled in MassHealth (some commercial insurances also accepted)
- Youth meets medical necessity



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