ESSENTIAL THEN, NOW AND ALWAYS
# 2021 Annual Report

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Dear Friends of Gándara,

The Gándara Center has continued to be an anchor in the communities we serve during this past year. As the pandemic has presented challenges to all of us we have continued to support individuals towards recovery, stability, safety, and good health. Our mission remains stronger than ever because we are needed more than ever.

We have responded in many creative ways to provide services throughout the pandemic, to support vaccination, testing, to partner with the community for a deeper outreach, and providing for basic human needs.

Our staff has been remarkable in advancing our mission and never giving up, to harness our collective commitment and continue to be the positive strength needed by the most vulnerable.

As you review our Annual Report, it is because of you, our friends and supporters, that our outreach and presence continues to be vast and consistent. Our community partners our vital to fostering resiliency, recovery, and the provision of tools to guide individuals towards self-sufficiency.

Thank you for your continued generosity, time and talent.

"Solo tienes lo que das. Es gastándote a ti mismo que te vuelves rico".

("You only have what you give. It’s by spending yourself that you become rich.")

Isabel Allende, Escritora chilena

Queridos Amigos de Gándara,

El Centro Gándara continúa siendo un ancla en las comunidades a las que servimos durante este último año. Aunque la pandemia nos ha presentado desafíos a todos, hemos seguido apoyando a las personas para que continúen su camino hacia la recuperación, la estabilidad, la seguridad y la buena salud. Nuestra misión sigue siendo más fuerte que nunca porque se nos necesita más que nunca.

Hemos respondido de muchas maneras creativas para brindar servicios durante la pandemia, para apoyar la vacunación, las pruebas, para asociarnos con la comunidad para un alcance más profundo y para satisfacer las necesidades humanas básicas.

Nuestro personal ha sido notable en el avance de nuestra misión y nunca darse por vencido, para aprovechar nuestro compromiso colectivo y seguir siendo la fuerza positiva que necesitan los más vulnerables.

Al revisar nuestro Informe Anual, es gracias a ustedes, nuestros amigos y los que nos apoyan, que nuestro alcance y presencia continúan siendo amplios y consistentes. Los socios de nuestra comunidad son vitales para fomentar la resiliencia, la recuperación y la provisión de herramientas para guiar a las personas hacia la autosuficiencia.

Gracias por su continua generosidad, tiempo y talento.

Sincerely/Sinceramente,

Lois Nesci
Chief Executive Officer
OUR MISSION

To promote the well-being of Hispanics, African-Americans and other culturally diverse populations, through innovative, culturally competent, behavioral health, prevention and educational services.

OUR COMMITMENTS

- Respect + promote the human and civil rights of all individuals we serve
- Provide the highest quality services
- Assure continuous improvement
- Fully value the diversity of individuals
- Secure new resources to comprehensively serve communities
- Meet the changing needs of individuals we serve
- Ensure the care, welfare, safety + security of our staff + all individuals we serve
- Promote the rights of individuals we serve to make informed choices + meaningful decisions
- Contribute to the well-being of underserved populations
- Offer opportunities for personal growth
Meghan's Foster Care Journey

"Gándara Center came into my life in 2010, when I entered the system as a child who needed a foster home. There was a period of time where I felt that I didn't matter. So I couldn't say I would even be here if it weren't for the fact that complete strangers stepped into my life in their supportive roles and helped me see that I mattered and that I could be everything that I wanted to be.

I graduated from Westfield State University with my Bachelor's in Sociology -- top of my class. I saved and budgeted like my Case Manager taught me and bought a car and a house.

If it weren't for my Gándara Case Manager and my Gándara Foster Mom, if someone hadn't taken that step forward to me, I have no idea where I would be today."

Latosha Found Her Life's Purpose

"When I was 15, I was told I would never have kids of my own and it did something to me for years. But, God had a different plan and my calling in life was to become a Gándara Foster Parent.

When you're a foster parent, you have to have a team and Gándara is more than a team they are family. They make me feel like 'you've got this.' It's a beautiful feeling, it's a comfortable feeling.

Everyone says 'you are a blessing to them,' but I think to myself, 'they don't realize what my children give me.' Without my kids, there would be no Latosha. They keep me going. I'm so thankful. When you go to bed exhausted, you know that you have made a difference.

For the ones that say 'there was no hope', there is hope! There are so many children and teenagers that need help -- so why not be a blessing to them?"
Intensive Care Coordination (ICC)

"I've seen a major difference in my daughter's behavior because of Gándara Center's Children's Behavioral Health ICC program. It's such a huge relief. I'm so grateful for my care coordinator and her team for helping us meet our goals."

-- Angiebeth L., Individual served (pictured above)

Bridging the Gap: A Provider's View

"These are our most vulnerable families -- experiencing language and cultural barriers. When you have those kind of needs, and have a case manager come into the home from Gándara Center's ICC program -- who can speak your language, who understands some of your struggles, that trust barrier is eroded. I think the work that's able to be done is amazing in those circumstances.

Having healthy emotional, behavioral development and supports is just so critical. Gándara's ICC Program really allows us to provide services together in a way that hadn't been possible before."

-- Dr. Gunn, Medical Director at Brightwood Health Center (pictured right)

Empowering Families to Advocate for Services

"It's not just about finding the right fit, it is also about making sure you're doing everything to clear out any miscommunications. If a family has multiple needs... transportation, communication going out into the community and looking for resources, whatever it is we try help the whole family. We are there to encourage them. We are able to empower the parent to take care of their kids in general. I've seen parents really grow."

-- Martha Baez, ICC Clinician (pictured right)
GÁNDARA CENTER RECEIVES NATIONAL ACCREDITATION

Feedback from the Council on Accreditation about Gándara Center:

- Therapeutic Mentoring & the Impact Center are great programs
- The Pride House Program is impressive
- The community served believes in Gándara Center.
- A level of comfort, even during a pandemic
- Individuals who are part of the Intellectual & Developmental Services feel like they are part of a family, staff feel the same way.
- Ethical practice and service delivery of community-based behavioral health services.
- Housing & smoking cessation programs are critical community-based services.
- Gándara foster parents feel supported
- Substance Use Treatment & Education Services increase productive/pro-social behavior & improve the well-being of individuals
- Gándara's juvenile justice programs are well-operated and well-designed.
- Residential homes are pristine, clean, home-like, & well kept
- Gándara staff are respectful, supportive, accommodating, dedicated, engaging, passionate, and well-trained
"We have created a lot of different programs that empower individuals to find employment, housing, apply for financial support... our case workers and psychologists also work to connect our clients with other services in the community to get more of the help that they need." said Dr. Rahiza Gallardo (pictured right), Senior Director of Outpatient Services at the Gándara Center.

Representative Carlos Gonzalez (pictured right) said, 'Gándara has always been an asset to the community.' “This city is culturally diverse as we know, but the key point to the services provided here is culturally sensitive care in a bilingual manner," he said. “Sometimes even eye contact with a client in a different way may make a difference in the outcome of their treatment. This is something that is lacking in the state of Massachusetts so we are so grateful that Gándara Center is here in Springfield and beyond in western Massachusetts.”

"THE ACCREDITATION TELLS US WHAT WE ALREADY KNEW, THAT GÁNDARÁ IS A TOP NOTCH HEALTHCARE PROVIDER FOR OUR COMMUNITIES HERE IN WESTERN MASSACHUSETTS AND AROUND THE STATE.”

SENATOR ERIC LESSER
REDI Committee

Pledge

• To remain committed to Gandara's mission of promoting the well-being of culturally diverse populations and those who are under-served.

• Create an environment that supports race equity, diversity and the inclusion of all races, genders, cultures, ethnicities and sexual orientations.

• To stand up against inequity, racism, hate, violence and systematic elements of society, and fight for those who are under-served and underrepresented.

• Support, uplift and promote businesses and organizations owned by women, people who are Black, Hispanic/Latinx, indigenous and all other ethnic backgrounds and religious beliefs; the LGBTQ+ community and those with disabilities.

"We must remain attentive and vigilant to continue to do our part to eradicate racism and acts of violence. Every step we take makes a difference each day and reinforces our mission."

-- Lois Nesci, CEO
As an agency, we celebrated Juneteenth—a day of recognition, remembrance and to educate our peers about the day and what it means.

Juneteenth is a celebration of bravery, fortitude and awakening of our ‘better angels’—a wish for unity as stated by Abraham Lincoln in his first inaugural address.

— Lois Nesci, CEO

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**Gándara’s Commitment to Race, Equity, Diversity, and Inclusion**

**Our Mission:** To promote the well-being of Hispanics, African-Americans and other culturally diverse populations through innovative, culturally competent behavioral health, prevention and educational services. Acts of racism contradict everything we believe as a people and as an agency. Our mission, actions and services speak to caring for our community, staff, and those we serve regardless of race.

Gándara Center remains resolute in its determination to help the oppressed. We remain steadfast in our mission to champion the underserved, as we have for 44 years.

Together we continue to support our core mission, to promote the well-being of culturally diverse populations as we have since our founding in 1977.

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**Gándara Center**

**REDI Committee**

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— Lois Nesci, CEO

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**Our Commitment to Race, Equity, Diversity, and Inclusion**

**TRAINING + EDUCATION**
- Evaluating current agency training
- Identifying training opportunities
- Hosting agency-wide race, equity, diversity, and inclusion training

**POLICY + PROCEDURES**
- Evaluating current agency policies and procedures
  - Ensuring they speak to race, equity, diversity, inclusion, cultural competency
  - Reflect the agency’s mission

**ENVIRONMENT**
- Evaluating programs and office spaces for race, equity, diversity, inclusion and cultural competency.
  - (ex. program menus, artwork, forms, signage)

**HR + RECRUITMENT**
- Seeking qualified candidates that reflect the population of those we serve
- Identifying opportunities to promote staff and/or development
Champion Plan Receives Mayoral Citation

March 1, 2021 - The Champion Plan received an official mayoral citation from Mayor Robert F. Sullivan for their 5th anniversary: 'Thank you to the staff for their hard work and dedication in working with the City of Brockton, the Brockton Mayor's Opioid Overdose Prevention Coalition, the Brockton Police Department, and the Gándara Center to help those suffering from a substance use disorder and offering a path to treatment and recovery.'

Stairway to Recovery Celebrates 13th Anniversary

On April 1, 2021 during the middle of the pandemic, Brockton’s Stairway to Recovery moved to its new location on Main Street. On June 4th, Stairway to Recovery and its Director, Efrain Baez celebrated 13 years! The community was invited to a day of recognition -- awards were given to honor staff members and center volunteers. Brockton Mayor Sullivan shared a special message at the event which featured guest speakers, music, lunch, games, art, community resource tables and information booths.

Gándara Center Launches Recovery Coach Academy

In 2021, Gándara Center was awarded funds to launch a Recovery Coach Academy. This 22-week program prepares individuals in recovery with job readiness training, volunteer opportunities, a 500-hour internship placement and Recovery Coach Certification. 11 individuals entered the first cohort and received training to become a Recovery Coach. Two individuals have been hired by Gándara Center and eight are currently working toward completing their internship hours.
Recovery Center Celebrates the Irish with Sober Service

March 21, 2021 - Members of the Plymouth Peer Recovery Center celebrated St. Patrick’s Day with a day of service. They teamed up with a local chef to cook an old-fashioned Irish dinner in the center’s kitchen. Meals were packaged up and delivered to lunch programs for homeless residents in town and to people living in sober homes in the community.

PIER Recovery Center Collects Toy Donations

November 18, 2021 - PIER Recovery Center of Cape Cod in Hyannis, became a drop-off location for an annual toy drive benefitting families in recovery. (pictured left) Their donation box was overflowing with support this holiday season from the PIER community who generously donated items like socks, games and toys for children in need.

Valor’s Big Top Recovery Celebration

September 17, 2021 - A day of celebration and collaboration in Springfield’s Magazine Park, Director of Valor Peer Recovery Center, Julie Gagne, presented Senator Adam Gomez with a certificate of honorary membership for being an ally and supporter of the center (at right).

“*A lot of people who come to Hope for Holyoke are helpless, hopeless... some are homeless. We try to initiate them back into society.***

- Kevin LeBeau, HFH Virtual Outreach Coordinator

Hope for Holyoke Recovery Day Celebration

September 24, 2021 - Holyoke Recovery Day began with a march from Veterans Park on Appleton Street to the Hope for Holyoke Recovery Center on Suffolk Street. "Men and women who’ve put their future recovery in their hands of the Hope for Holyoke program promise to make up for the year that the pandemic set back."

- Sy Becker, 22News Reporter
### NEW PROGRAMS

**Greenfield Welcomes SHINE Program**

**August 3, 2021** - Our SHINE Young Adult Housing Program provides supportive housing services for young adults experiencing or at risk of homelessness. In the Summer of 2021, our newest location opened in Greenfield. This home provides families with a safe space to live, in Franklin County, and work toward financial stability.

### Family Support and Stabilization (FSS) Program Expands to Pittsfield

**November 5, 2021** - At this new location, a Master’s and Bachelor’s level team provides intensive, supportive services that includes assessment and treatment planning, engaging families in stabilization and reunification, including trauma-focused and substance use-related services.

### LAUNCH Program Opens in Chicopee

**April 1, 2021** - LAUNCH provides Therapeutic Care for six young adults, ages 18 through 25 years of age who are referred by DMH. Individuals are provided 24/7, 365 day staff intervention and support to develop the skills to live in a more independent setting. Young adults experience educational, vocational or day treatment activities.
Gándara Center
AGENCY ACHIEVEMENTS

Gándara Wins Broadcast Your Love Contest
October 21, 2021 - The Providers' Council 46th Annual Convention & Expo: Essential: Then, Now and Always. The Gándara Center's video was named the top submission of the video in the Caring Force's Broadcast Your Love Contest. This video was produced in an effort to recognize our hardworking residential staff and essential workers. Staff members: Andre Boyd, Jailene Carter (pictured left), Damani Brown, Meagan Soto, Jayson Sánchez and Lois Nesci starred in the video.

Excellence in Advocacy and Engagement
October 15, 2021 - Excellence in Advocacy and Engagement Award Announcement from the Association for Behavioral Healthcare from Twitter: Congratulations to @GandaraCenter's Debra Flynn-Gonzalez (pictured left) for being honored with the "Excellence in Advocacy and Engagement" award at the 2021 #ABHSalute! We applaud your work to reach underserved communities in Holyoke and provide good care to those who need it most – thank you!

Providers' Council Scholarship Award
October, 2021 - Excerpt from The Provider: "Omar Irizarry (pictured left), the regional director for community-based youth and clinical services at the Gándara Center, was awarded the Graduate Leadership $10,000 scholarship for an employee entering or currently enrolled in a master's degree program in Massachusetts. The Council's board of directors authorized the scholarship as another approach to build leadership within the human services sector. 'I'm at a loss for words to help describe what this means for me, my family, and my overall leadership journey,' Irizarry said. 'This process was a great reminder of staying true to my purpose, always exercising gratitude and identifying even the simplest things to be joyous about, and never giving up.'"

Stone Soul Festival Community Service Award
October 9, 2021 - (pictured far right) Cindy Stovall, Program Director of the Springfield Family Resource Center, was one of six recipients to receive a 2021 Stone Soul Festival Community Service Award.
"[GARP] is a staple in our community when it comes to results." -- Senator Adam Gomez

Senator Adam Gomez toured GARP and Valor Peer Recovery Center in Springfield.

State Representative Michael J. Finn visited two of our program locations in Chicopee.

V.P. of Fund Development and Community Relations, Jade Rivera-McFarlin speaks with Valor Recovery Resource Specialist, Cassandra Valcourt.

“Gándara is an instrumental partner for the City of Springfield -- providing much-needed services for those in need. The programs and services they offer provide the right amount of compassion and structure for individuals to get quality care.”

-- Mayor Sarno

Gándara Center nominated Mayor Domenic J. Sarno for the Municipal Official of the Year Award and on October 19th, The Providers’ Council honored him virtually at their 46th Annual Convention and Expo.

(L to R) Communications & Development Associate, Corinne Dumont; Chief Executive Officer, Lois Nesci; Springfield Mayor Domenic J. Sarno; V.P. of Fund Development & Community Relations, Jade Rivera-McFarlin; Director of Organizational Excellence, Farah Rodriguez.
**Vaccination Celebration**

Gándara Center partnered with local agencies including Behavioral Health Network (BHN) to help increase the number of vaccinated residents in the cities of Springfield and Holyoke by providing navigation services, which removes barriers for residents wanting to be vaccinated, provide pop-up clinics in neighborhoods and provide education regarding COVID-19 and the vaccine.

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**Providing Resources to Springfield Residents**

**Saturday, Sept. 4th,** Dr. Johana Cedeno Negron (Project Health Program Director) and Jayleen Cedeno Acosta (Vaccine Access Navigation through Services Case Worker) represented Gándara Center at the Stone Soul Festival in Springfield's Blunt Park.

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**(L to R)** Springfield's Health and Human Services Commissioner, Helen Caulton-Harris with Gándara Center's Senior Director of Outpatient Services, Dr. Rahiza Gallardo at Magazine Park.

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**Springfield Thunderbirds Celebrate Gándara Center's Front Line Workers**

**Friday, December 17th,** The Springfield Thunderbirds Hockey Team recognized Gándara Center for providing 'valuable resources over the past year and a half.' Staff were given complimentary tickets to enjoy the game and were welcomed on the jumbotron for all of their hard work and dedication.
You want to be part of a company that you know is doing good, but when the community knows it and it makes them more open to getting help, that is the real validation.”

-- Dr. Rahiza Gallardo, Senior Director of Outpatient Services

Gándara Center's First Commercial Airs on WWLP-22News

Omar Irizarry, Regional Director for Community-Based Youth and Clinical Services, shared his experience working for our agency. "The culture at Gándara is very welcoming, very supportive." Irizarry started his career at Gándara Center working as Residential Staff over 15 years ago.

Gándara Center Records Second Television Commercial

"At the Gándara Center we understand that our most valuable assets are our employees." Jade Rivera-McFarlin, Vice President of Fund Development and Community Relations boasts new competitive salaries, benefits, sign-on and stay-on incentives, and more in this advertising campaign.

Staff from our Outpatient Clinic at 2155 Main Street in Springfield, MA were eager to help out with the commercial. Appearances were made by Desiree Diaz Canario, Dr. Rahiza Gallardo-Vazquez, Ana Ellis and Dr. Margorie Perez-Nieves.

11/30/21 - Gándara Center held a career fair at the Basketball Hall of Fame.

Local jobseekers were interviewed and some were hired on the spot for positions in our Youth, Young Adult and Adult Residential programs.
Gándara Center

FUNDRAISING EFFORTS

3rd Annual Community Care Package Drive

- Total number of items donated: 1,863
- Total number of monetary donations: $1070 (used to purchase additional items for care packages)

Items were distributed to:

- 9 youth residential programs
- Families we serve at our Springfield & Brockton Outpatient Clinics
- CBHI families & Youth we serve at our Impact Center
- Homeless youth, young adults and families in need of Supportive Housing Services and through our Springfield Family Resource Center
- 6 Substance Use Disorder programs
- 5 Peer Recovery Centers

Gándara care packages bring comfort to homeless youth, those struggling with mental illness, substance use

Updated: Nov 30, 2021, 2:37 p.m. | Published: Nov 30, 2021, 2:37 p.m.

It's a little bit of comfort for them in a time that they absolutely need it, especially kids coming into residential homes."

-- JadeRivera-McFarlin
$66,000 RAISED

43 SPONSORS

Premiere Presenting Sponsor:

Presenting Sponsors:

Cigna (Gold), Mercy Hospital/Trinity Health, Peoples Bank, MassLive, Mutual of America (Silver), Hispanic Resources (Bronze Plus), Baystate Health, Genoa Pharmacy, Marcotte Ford, Health New England, Taylor Street Dental, Hann Realty, Whittlesey PC (Bronze)
Event Snapshot

- Virtual Platform
- National Frozen Yogurt Sponsor: Yasso
- Media Sponsor: WWLP-22News
- Raffles included: Crumpin-Fox VIP Golfing Experience, FitBit Tracker
- Coloring Contest for kids under 15 - Miles from Palmer, MA won a free family 4-pack, 5k Registration
- Top Fundraiser: Board Member Roxana Llerena-Quinn raised an incredible $1,105
IN THE MEDIA

JANUARY

The Gándara Center was featured on WWLP-22News and Western Mass News as a recipient of the New England Rotary Clubs “Million Masks Challenge” Chief Executive Officer, Lois Nesci, accepted a donation of 2,000 masks from Springfield Rotary Club President, John Perez.

FEBRUARY

In-Home Behavioral Supervisor Clinician Ruth Trujillo-Acosta was interviewed by Western Mass News about how residents working from home may be ‘hitting a mental wall’ as we reach the 1-year anniversary of the COVID-19 Pandemic and talks about what they can do to combat it.

MARCH

Talent Acquisition Business Partner Jayson Sanchez (top right) was interviewed by WWLP-22News about the Gándara Center’s career fair held at 80 Commercial St. in Holyoke.

MAY

V.P. of Fund Development and Community Relations Jade Rivera-McFarlin (pictured below) was interviewed on Western Mass News – Better Western Mass about Foster Month and the Gándara Center Foster Care program.

JUNE

V.P. of Fund Development and Community Relations, Jade Rivera-McFarlin, was interviewed on Audacity Radio: 94.7FM WMAS by Valley Voices about Gándara Center’s programs and services.
IN THE MEDIA

JULY
Deb Flynn-Gonzalez, Director of Gándara Center’s Hope for Holyoke Peer Recovery Center, was interviewed by WWLP-22News about overdose deaths reaching a record high in the United States.

AUGUST
Chief Executive Officer Lois Nesci was interviewed by WWLP-22News about the 2021 Frozen Yogurt 5K kicking off.

SEPTEMBER
Gándara's Springfield Family Resource Center's Grandparents day was featured on MassLive.com

OCTOBER
Dr. Rahiza Gallardo, Senior Director of Outpatient Services was interviewed by 22News-WWLP about the importance of domestic violence awareness month.

NOVEMBER
Ruth Truillo-Acosta was interviewed by Bomba Radio Springfield about the impact on Bullying on children.

DECEMBER
V.P. of Fund Development and Community Relations, Jade Rivera-McFarlin, was interviewed on Hot 93.7FM morning show about the 3rd Annual Community Care Package Drive.

Sara Moriarty, Program Director-Hampden County Tobacco Free Community Partnership, was interviewed by WWLP-22News about the Massachusetts Department of Public Health’s new quit smoking campaign.
Gándara Center

BOARD OF DIRECTORS

James Donnelly | President
Lydia E. Martinez-Alvarez | Vice President
Gilberto Amador | Clerk
Sterling Hall | Treasurer
Keyla Cruz-Perez | Member
Hugh Derenzy | Member
Kimberly Klimczuk | Member
Roxana Llerena-Quinn, Ph.D. | Member
Reverend René A. Perez | Member
Dr. Sonia Pope | Member
Dr. Donna S. Wang | Member

LEADERSHIP TEAM

Lois Nesci | Chief Executive Officer
Jeffrey McGeary | Chief Operating Officer & Senior Vice President
Janine Kent | Chief Financial Officer
Robert DeVito | Chief Information Officer
Christopher Ezzo | Vice President of Community-Based Youth & Clinical Services
Shane Brooks | Vice President of Community Residential Services
Jade Rivera-McFarlin | Vice President of Fund Development & Community Relations
Chelsea Bryant | Vice President of Behavioral Health, Substance Use & Recovery Services
Ana Malavé-Ortiz | Vice President of Human Resources
Ermelinda Carvalho | Vice President of Facilities Administration
Tiffany Basile | Vice President of Business Development
Thank you to everyone committed to helping the underserved in Massachusetts

**Community Care Package Drive**
Neil Altiere  
Chelsea Bryant  
Karen Casapant  
Lori Cotter  
Hugh deRenzy  
Bob Devito  
Greenough Packaging & Maintenance Supplies  
Sterling Hall  
Lisa Harrison  
Sylvia Kearney  
Janine Kent  
Joanne Laprade  
Lydia Martinez  
Marianne Marzano  
Jeff McGeeary  
Mary J. Metzger  
Lois Nesci  
Rosemary Pagios  
The Schnieders  
Lynn Schwartz  
Sarah Sullivan  
Jeff & Judith Walter

**Frozen Yogurt 5k Sponsors**
Allied Flooring and Paint  
Berkshire Bank Foundation  
CheckWriters Inc.  
Cigna  
deRenzy Business Technologies  
Eagan, Ranagan and Cohen, PC  
Eastern Electronics & Security, Inc.  
Genoa Healthcare  
Greenough Packaging & Maintenance Supplies  
Sterling Hall and Lisa Harrison  
Hann Realty  
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Six Flags New England  
Taylor Street Dental  
Trinity Health/Mercy Medical Center  
Universal Electric Co., Inc.  
Westfield Bank  
Whittlesey PC

**5K Participants/Donors**
Naomi Aina  
Gustavo Acosta  
Sai Alahari  
Madeline Aviles-Hernandez  
Marxwell Baez-Sanchez  
Arilet Ballester  
Tiffany Basile  
Shannon Bilodeau  
Michelle Bonnayer  
Laurie Brunton  
Mark Butler  
Kastlin Butterfield  
Maria Cacela  
Lina Cacedo  
Ashleigh Cardinal  
Robert Cassattes  
Hilary Caws Elwitt  
Johana Cedeno Negron  
Cindy Charles  
Bill Chase  
Evelyn Chase  
Shelly Chase  
Meredith Clark  
Lynn Colby  
Lorna Collazo  
Quinn Cook  
Rowan Cook  
Andrea Cordis  
Cristina Cordoba  
Patrick Daggett  
Ava Dale  
Cayley Dale  
Darlyn Diaz Lindsay  
Barbara Dumont  
Coco Dumont  
Liliana Espada  
Angela Ezzo  
Christopher Ezzo  
Andy Fredette  
Darlene Fredette  
Miles Fredette  
Noah Fredette  
Rahiza Gallardo-Vazquez  
Julissa Guzman  
Sharoi Hall-Smith  
Elba Houser  
Catherine Jocelyn  
Korie Johnson  
Matthew Kent  
Rayna Kent  
Roxana Llerena-Quinn  
Gretchen Loebel  
Mary Ann Ludtke  
Ana Malavé-Ortiz  
Lloyd Mangarro  
Christian Marcial  
Madaline Martinez  
Hedi McGuire  
Samantha Melendez  
Jenn Motta  
Lois Nesci  
Erika Noble  
Roxi Obbu  
Meghan O’Connor  
Matt Pausquelle  
Srinivas Pendyala  
Megan Pereira  
Maurice Polite  
Sara Quist  
Kellie Reed  
Stephanie Recore  
Cecilia Rivera  
Jade Rivera-McFarlin  
Kathleen Roebuck  
Farah Rodriguez  
Victoria Rodriguez  
Elizabeth Roman  
Sheyla Rosario  
Glen Snowden  
Gladdy Starks  
April Tenczar  
Maria Thelma  
Bill Trudeau  
Ellie Trudeau  
Tannya Trudeau  
Ruth Trujillo-Acosta  
Wayne Webster  
Joy Winters-Snowden  
Shronda Wise-Schimpf  
Kelly Van Buren  
Michelle Zedalis

**Gifts in Kind**
Big Y  
Casa Di Lisa

**Everyday Giving/Substance Use Services**
Joe Calvanese  
Maureen Dennehy  
Jane Dexter  
Dori Wotos Fund  
Martin Dugal  
Barry Feingold  
Eileen Girouard  
Liam and Sasha Girouard  
Denise Grogan  
Anthony Hill  
Meghan L’Esperance  
Sarah Kangas  
Mark Mansour  
Leslie Mish  
Sari Pfeiffer  
Recovery Connection Centers of America  
Laura Rice  
Diane Russell  
Shaun Thompson  
Three Rivers Program Cutchins Programs for Children and Families  
Kate Tighe  
Noreen Tobisky

**Agency Wide**
Edgar Alejandro  
Gilberto Amador  
Henry East-Trou  
Steven and Martha Erickson  
L. Philip Guzman  
J.R. Johnson  
Amanda Jones  
John and Angela Mack  
Rene Perez  
Jose Ramos  
Kateri Walsh

**Funders/Community Partners**
Baystate Medical Center’s- Women’s Health Network  
Behavioral Health Network (BHN)  
Berkshire Bank Foundation  
Beveridge Family Foundation  
Blue Cross Blue Shield of Massachusetts Foundation  
Brockton Neighborhood Health Center  
Caring Health Center  
Center for Human Development (CHD)  
Centers for Disease Control (CDC)  
Chicopee Housing Authority  
City of Brockton  
City of Springfield Continuum of Care  
City of Springfield Office of Housing  
Community Action of Pioneer Valley (CAPV)  
Community Foundation of Western MA  
The Crayon Project  
Davis Foundation  
Department of Early Education and Care  
Department of Mental Health  
District of Massachusetts U.S. Probation and Pretrial Services Office  
Executive Office of Health and Human Services  
Food Bank of Western MA  
Hampden County Sheriff’s Department  
Health Resources in Action (HRIA)  
Holyoke Community College  
Holyoke District Court  
Latino Educational Institute at Worcester State University  
MA Department of Children and Families  
MA Department of Developmental Disabilities  
MA Department of Public Health:  
- Bureau of Substance Addiction Services  
- Office of Problem Gambling Services  
- Office of Sexual Health and Youth Development  
- Division of Violence and Injury Prevention  
MA Department of Youth Services (DYS)  
Massachusetts Housing Finance Agency  
Massachusetts League of Community Health Centers  
Office of The Massachusetts Attorney General  
Public Health Institute of Western MA  
Service Net  
South End Middle School  
Trinity Health of New England/Mercy Medical Center  
United Way of Massachusetts Bay and Merrimack Valley  
US Dept. of Health and Human Services  
Substance Abuse and Mental Health Services Administration (SAMHSA):  
Center for Mental Health Services  
Center for Substance Abuse Treatment  
Center for Substance Abuse Prevention  
Westfield State College  
Women’s Fund of Western MA
Assets & Liabilities

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Total Assets</td>
<td>$13,199,477</td>
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<tr>
<td>Total Liabilities</td>
<td>$5,063,563</td>
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<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>$8,135,914</strong></td>
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Revenue

<table>
<thead>
<tr>
<th>Revenue Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Contracts &amp; Grants</td>
<td>$31,104,978</td>
</tr>
<tr>
<td>In-Kind Contributions</td>
<td>$274,830</td>
</tr>
<tr>
<td>3rd Party</td>
<td>$19,863,595</td>
</tr>
<tr>
<td>Other Revenue</td>
<td>$3,444,265</td>
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<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$54,687,668</strong></td>
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</tbody>
</table>

Revenue by Source

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Federal Funding</td>
<td>$3,135,030</td>
</tr>
<tr>
<td>State Funding</td>
<td>$27,912,302</td>
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<tr>
<td>City Funding</td>
<td>$57,646</td>
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<tr>
<td>Third Party Revenue</td>
<td>$19,863,595</td>
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<tr>
<td>Contributions &amp; In-Kind</td>
<td>$274,830</td>
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<tr>
<td>Other Misc. Revenue</td>
<td>$2,444,265</td>
</tr>
<tr>
<td><strong>Total Revenue by Source</strong></td>
<td><strong>$54,687,668</strong></td>
</tr>
</tbody>
</table>
OUR LOCATIONS

BOSTON
CHILDREN'S BEHAVIORAL HEALTH

BROCKTON
CHAMPION PLAN
CHILDREN'S BEHAVIORAL HEALTH
OUTPATIENT BEHAVIORAL HEALTH AND
SUBSTANCE USE CLINIC
STAIRWAY TO RECOVERY PEER RECOVERY
SUPPORT CENTER

CHICOPPEE
FAMILY SUPPORT AND STABILIZATION
YOUTH DETENTION CENTER
YOUTH EMERGENCY RESIDENCE PROGRAM
DMH - LAUNCH PROGRAM

EAST LONGMEADOW
ADULT LONG-TERM RESIDENTIAL

FITZHUGH
CHILDREN'S BEHAVIORAL HEALTH

GREENFIELD
SHINE YOUNG ADULT HOUSING

HOLYOKE
CHILDREN'S BEHAVIORAL HEALTH
NOEL: CANCER PREVENTION AND
SCREENING
YOUTH INTENSIVE EMERGENCY RESIDENCE
PROGRAM
HOPE FOR HOLYOKE PEER RECOVERY
SUPPORT CENTER
RECOVERY SUPPORTIVE HOUSING
SUD RESIDENTIAL RECOVERY FOR WOMEN

HYANNIS
PIER RECOVERY SUPPORT CENTER

LUDLOW
CO-OC CURREN ENHANCED RESIDENTIAL
RECOVERY FOR WOMEN

NEW BEDFORD
CHILDREN'S BEHAVIORAL HEALTH

NORTHAMPTON
SUBSTANCE USE RESIDENTIAL RECOVERY
FOR MEN
PRIDE HOUSE (LGBT+ GROUP HOME)
SOBER LIVING SUPPORTIVE HOUSING
(MEN)
SOBER LIVING SUPPORTIVE HOUSING
(WOMEN)

PITTSFIELD
FAMILY SUPPORT AND STABILIZATION

PLYMOUTH
PLYMOUTH PEER RECOVERY SUPPORT
CENTER

SPRINGFIELD (CONT.)
SUBSTANCE USE RESIDENTIAL RECOVERY
FOR SPANISH-SPEAKING MEN
DRUG FREE COALITION
YOUTH SHORT-TERM TREATMENT
PROGRAMS
FAMILY RESOURCE CENTER
HIV CASE MANAGEMENT SERVICES
SHINE YOUNG ADULT HOUSING
CHILDREN'S BEHAVIORAL HEALTH
YOUTH EMERGENCY RESIDENCE
PROGRAMS
SHINE YOUNG ADULT HOUSING
OUTPATIENT BEHAVIORAL HEALTH AND
SUBSTANCE USE CLINICS
VALOR PEER RECOVERY SUPPORT
CENTER
RECOVERY SUPPORTIVE HOUSING
R.I.S.E TREATMENT PROGRAM
PREP: TEEN PREGNANCY PREVENTION
TOBACCO FREE COMMUNITY
PARTNERSHIP
YOUTH ACCESS CENTER

WARE
SUBSTANCE USE RESIDENTIAL RECOVERY
FOR YOUNG WOMEN

WESTFIELD
TRANSITIONAL SUPPORT SERVICES FOR
WOMEN

WEST SPRINGFIELD
COMPREHENSIVE FOSTER CARE
The Gándara Center delivers quality bilingual behavioral health, substance use and preventative services for nearly 15,000 children, adults and families each year in 100 locations across Massachusetts for the following:

- **OUR IMPACT**
  - individuals & families seeking supportive housing
  - at-risk youth & children in foster care
  - homeless youth seeking permanent housing
  - individuals maintaining their recovery
  - persons served at our substance use residential programs
  - families needing community services at the Springfield Family Resource Center
  - young adults pursuing life goals through the Impact Center
  - families facing food insecurities
  - individuals with developmental challenges & acute brain injuries
  - youth needing behavioral & therapeutic mentoring services

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**Contact**

**Corporate Office (new location)**
933 E. Columbus Ave., Springfield, MA
413-736-8329
www.gandaracenter.org